



Wellcare

P.O. Box 31368
Tampa, FL 33631-3368

Special Needs Plan Model of Care Self-Study Program

Dear Provider,

The Centers for Medicare & Medicaid Services (CMS) requires health plans to provide annual education and training on Wellcare’s Model of Care to providers who usually treat our Special Needs Plan (SNP) members. This applies to our Dual Eligible Special Needs Plan (D-SNP) members, who are eligible for both Medicare and Medicaid, and Chronic Condition Special Needs members (C-SNP), who have one or more qualifying conditions.

We will update the provider training material annually to align with the current year Model of Care. Included is the self-study training that outlines Wellcare’s Model of Care requirements for our providers.

You can also download this self-study program from our website at:
<https://www.wellcare.com/Providers/Model%20of%20Care%20Notice>

We appreciate the quality care you provide to our members and your support of our efforts to meet the CMS regulations regarding the SNP Model of Care.

For additional information on how to work with our health plan to manage SNP members, please visit our Provider Resource page on the website which houses links to the Provider Manual, Quick Reference Guides, Clinical Practice Guidelines, and other valuable resources.

Sincerely,

Wellcare Health Plans

For more than 20 years, Wellcare has offered a range of Medicare products, which offer affordable coverage beyond Original Medicare. Beginning Jan. 1, 2022, our affiliated Medicare product brands, including Allwell, Health Net, Fidelis Care, Trillium Advantage, ‘Ohana Health Plan, and TexanPlus transitioned to the newly refreshed Wellcare brand. If you have any questions, please contact Provider Relations.



By Allwell
By Fidelis Care
By Health Net
By ‘Ohana Health Plan
By Trillium Advantage