WellCare Provider Portal - Authorizations and You

The portal is your best, fastest and most reliable way to submit an auth request. The portal allows you to skip the fax machine and get your request directly to the clinical team to process your request.

Getting into the portal

Provider Portal Registration – click here:

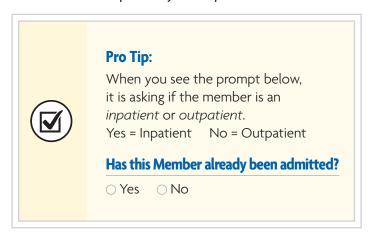
 $\underline{https://provider.wellcare.com/Provider/Accounts/Registration}$

Provider Portal Training – click here:

https://wellcare.csod.com/content/wellcare/publications/3818/story_html5.html?lms=1

Portal Benefits:

- Faster Responses
- Improved Transparency
- Improved Quality
- Reduced Cost



MEDICAL	Service Description*	MMP Service Field in portal that tells the system about the service being requested.	MMP Sub that tells the system about the services being requested.	
	OUTPATIENT SERVICES			
	Ambulance	Outpatient Services	Transportation	
	Ambulatory Surgery	Outpatient Services	Surgery	
	CT Scan (Cat Scan)	Radiology	CAT Scan	
	Office Visits	Office	Consult And Treat	
	Dialysis	Outpatient Services	Dialysis	
	Genetic Testing	Outpatient Services	Genetic Testing	
	Home Health Services	Home Health	Home Health	
	Hospice	Outpatient Services	Hospice	
	Laboratory	Outpatient Services	Lab	
	MRI	Radiology	MRI	
	OB Global/Prenatal Notification	Outpatient Services	OB Global	
	Outpatient Hospital	Outpatient Services	Outpatient Hospital Services	
	RBA – Room Board & Anesthesia	Outpatient Services	Room Board & Anesthesia	
	Radiology	Radiology	Radiology Services	

(continued on back)

Quality care is a team effort.

Thank you for playing a starring role!



	Service Description*	MMP Field in portal that tells the system about the service being requested.	MMP Sub that tells the system about the services being requested.	
	INPATIENT SERVICES			
	Rehabilitation Therapy (PT/OT/ST)	Outpatient Services	Occupational Therapy or Physical Therapy or Speech Therapy	
	Radiation Therapy	Therapy	Radiation	
	OB Ultrasound	Radiology	OB Ultrasounds	
	Long Term Acute Care Hospital	Inpatient Services	Long Term Acute Care Hospital	
	Skilled Nursing Facility	Inpatient Services	Skilled Nursing Facility	
	Observation Hospital	Inpatient Services	Observation Hospital	
	Inpatient	Inpatient Services	Inpatient	
	Outpatient Delivery	Inpatient Services	Outpatient Delivery	
AL	Emergency Room	Inpatient Services	Emergency Room	
<u> </u>	Inpatient Rehab	Inpatient Services	Inpatient Rehab	
MEDICAL	Long Term Care SNF	Inpatient Services	Long Term Care SNF	
	Waitlist	Inpatient Services	Waitlist	
	Sub-Acute	Inpatient Services	Sub-Acute	
	Intermediate Care Facility	Inpatient Services	Intermediate Care Facility	
	Transplant Surgery	Inpatient Services	Transplant Surgery	
	Intermediate Care Facility	Inpatient Services	Intermediate Care Facility	
	Sub- Acute Rehab	Inpatient Services	Sub- Acute Rehab	
	Bed Hold	Inpatient Services	Bed Hold	
	Custodial Nursing Home	Inpatient Services	Custodial Nursing Home	
	Community Residential	Inpatient Services	Community Residential	
	Assisted living Facility	Inpatient Services	Assisted living Facility	
	Custodial	Inpatient Services	Custodial Stay	
	Hospice	Inpatient Services	Hospice	
	Respite Services	Inpatient Services	Respite	
ЕАЦТН	OUTPATIENT SERVICES			
	Act Services	Behavioral Health	Behavioral Act Services	
	Substance Abuse Rehab	Inpatient Behavioral Health	BH Substance Abuse Rehab	
	Residential	Inpatient Behavioral Health	BH Residential	
	Detox	Inpatient Behavioral Health	BH Detox	
	Sub- Acute	Inpatient Behavioral Health	BH Sub-Acute	
7	INPATIENT SERVICES			
\ <u>X</u>	Inpatient	Inpatient Behavioral Health	BH-Inpatient	
BEHAVIORAL HEALTH	BH Psych Test	Behavioral Health	Psych Test	
	Targeted Case Management	Behavioral Health	BH Case Management	
	BH Office/Consult	Behavioral Health	BH Office Visit	
	BH Ongoing Treatment	Behavioral Health	BH Routine Outpatient	
	BH ECT (shock therapy)	Behavioral Health	Electroconvulsive Therapy	
	BH IOP Services	Behavioral Health	Intensive Outpatient Program Services	

^{*}This list is not all inclusive.





